



900 Industrial Drive
Marshall, MO 65340
660-886-9929
www.kays-dehoff.com



JOB DESCRIPTION

FIELD SERVICE TECHNICIAN

Company:

Kays Engineering is a CNC machine manufacturer located in Marshall, MO. We design and build the DeHoff and Eldorado brands of precision drilling machines. We have over 4,000 machines in service all over the world in the automotive, aerospace, firearms, medical, and petrochemical industries. For additional information visit our website at www.kays-dehoff.com.

Scope:

The Field Service Technician will perform installation, maintenance, and repair of precision drilling machines on-site in customers' facilities. This will include work on both the DeHoff and Eldorado brands of deep hole drilling machines. Areas of competency will include mechanical, electrical, pneumatics, and hydraulics. Frequent travel is required (up to 75%). Position reports to the Technical Support Manager.

Requirements:

- 3-5 years experience in maintenance and service of manufacturing equipment or industrial machinery
- Applied mathematical skills and mechanical analysis ability
- Good knowledge of hydraulics, pneumatics, and electrical control systems
- Experience with using precision measurement equipment
- Ability to read schematics and blueprints
- Good time management, project management, and problem solving skills
- Good verbal and written communication skills
- Ability to travel to customer facilities in the U.S. and internationally

Duties:

- Perform maintenance on mechanical and electrical systems of precision drilling machines
- Analyze and repair mechanical components including bearings, drive belts, ball screws, spindles, fixtures, and chucks
- Perform installation and precision alignment of newly-delivered machines in customer's facility
- Diagnose and service hydraulic and pneumatic systems and understand schematic drawings
- Specify replacement components needed for machine repair
- Conduct on-site training for the customer's machine operators and maintenance personnel
- Provide technical support to customers via phone and e-mail
- Complete reports of findings, actions taken, recommendations, and other documentation associated with the servicing of machines
- Other duties as assigned by the Technical Support Manager

To apply, please send Resume and completed Employment Application to:
matt.kays@kays-dehoff.com